

SAP HANA and Analytics

Stefan Schafer, Glooobal Keith Harmon, SAP, Industry Business Solutions, Higher Education & Research April 2014



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HANA and Analytics for Higher Education & Research

1 Introduction

2 HANA Overview

HANA for Higher Education & Research

- Industry focused content
- What are Customers and Partners doing?

Analytics for Higher Education & Research

Industry focused content





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Stefan Schafer Co-Founder and CEO

What is SAP HANA?

SAP HANA is a product of SAP released in 2011

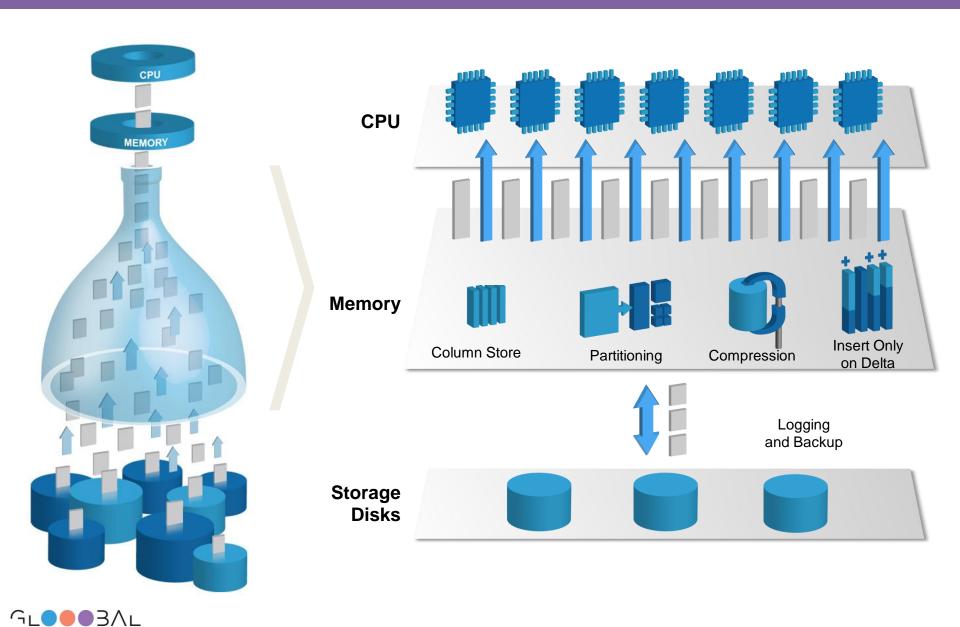
The core of SAP HANA is a newly architected in-memory database

While SAP HANA can replace traditional databases, it is distinctly different from them, allowing the development of a new generation of applications

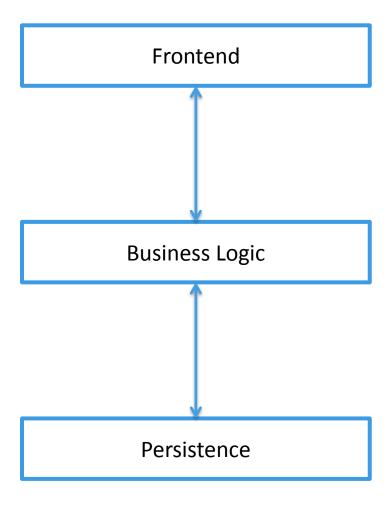
SAP HANA can be operated on premises on certified standard hardware or in a variety of cloud deployments



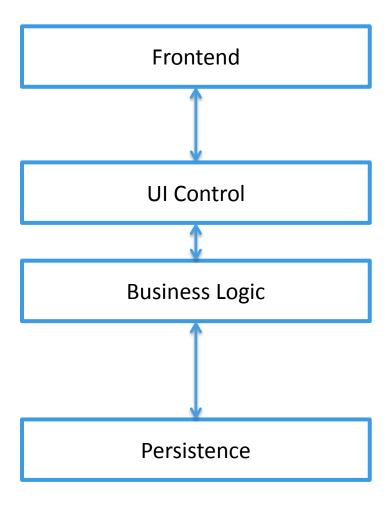
Why is SAP HANA so Powerful?



Developing Applications

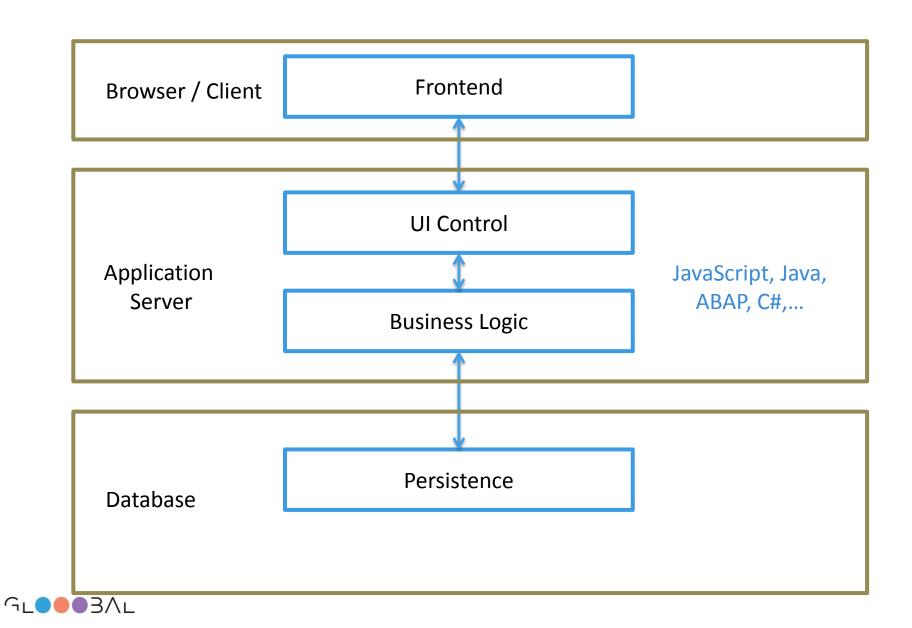


Developing Applications

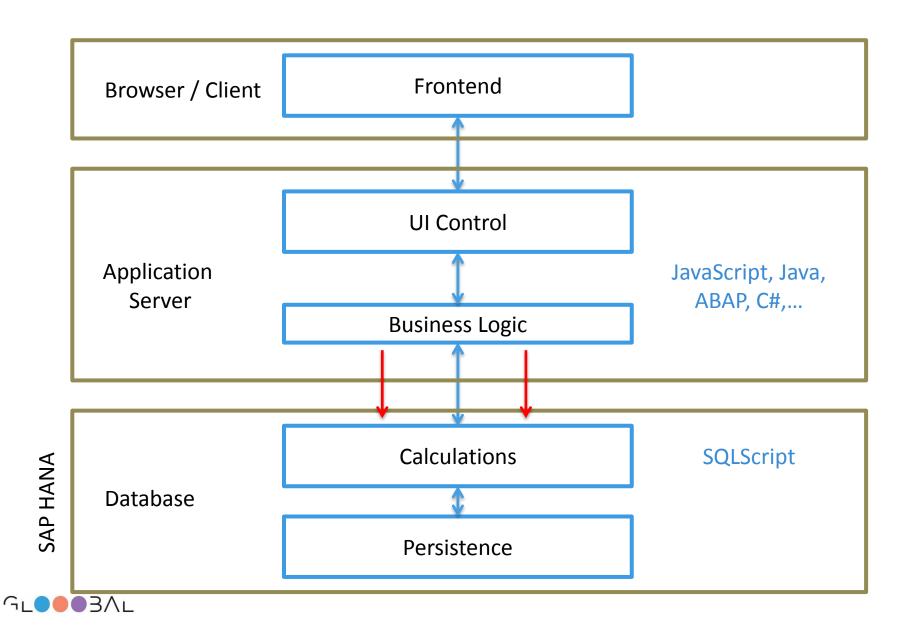




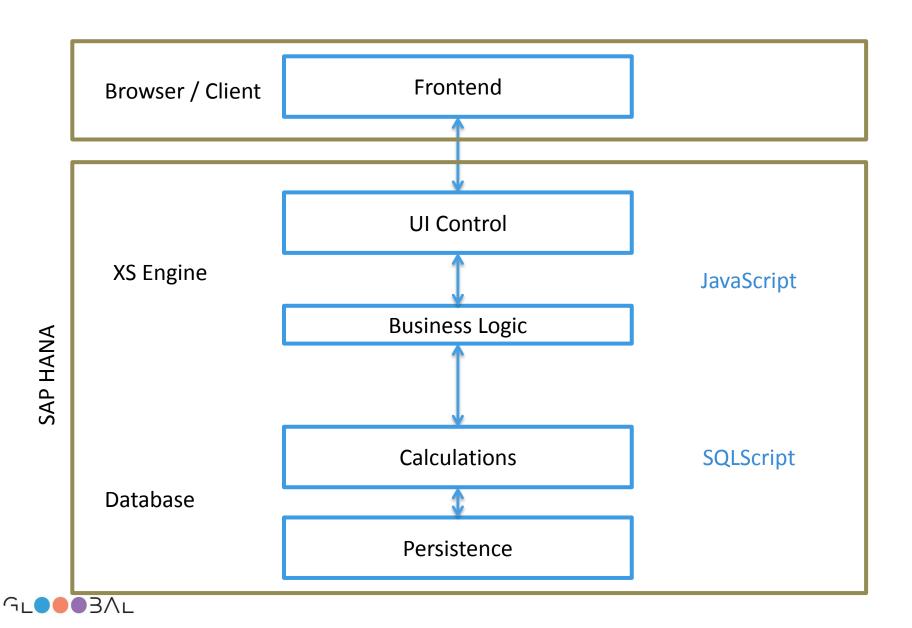
Developing Applications: The Traditional Way



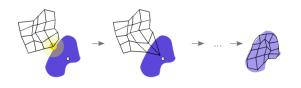
Developing Applications: Optimizing Applications for HANA



Developing Applications: HANA Native Applications



SAP HANA Can Do More



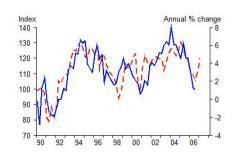


Fuzzy Search

@thenerd: The new XS-321 is much better than the previous product

Text Analysis





Forecasting & Planning Functions



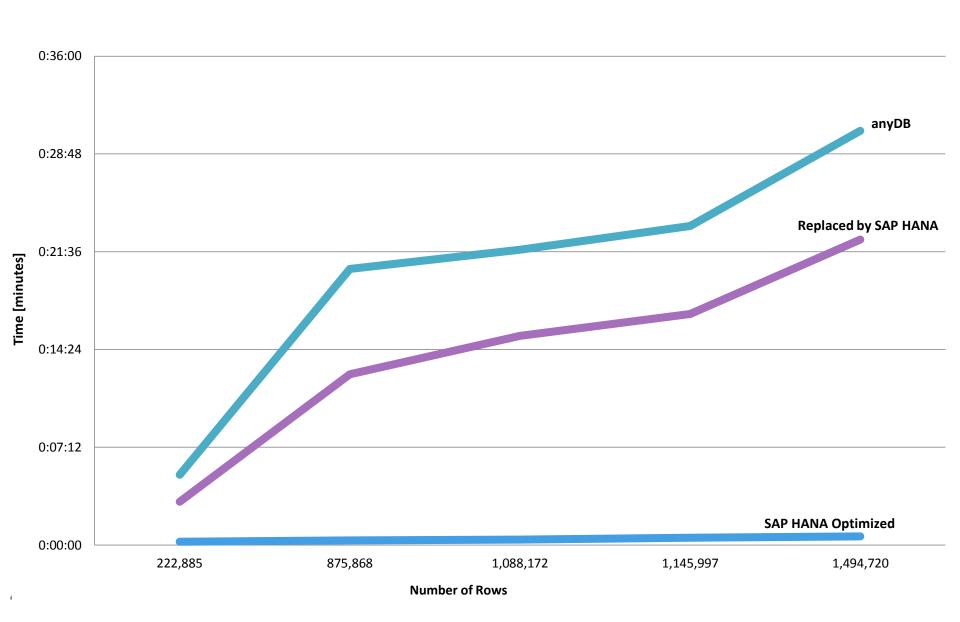
Geo-spatial Data and Functions



Currency & Unit Conversion



The HANA Effect



Putting this in Perspective



Computer Chips get Smaller, Cheaper and Faster: What do we do with it?



This would be lame. Just like using SAP HANA just to reduce the performance of reports













Using SAP HANA only for accelerated Reporting is a missed **Opportunity for** Innovation



What does this mean for me?



Do I need new Developers?



What does this mean for SAP customers?

SAP will continue to support the databases it supports today SAP however will focus (and has already done so) its innovation investments in leveraging SAP HANA's capabilities In order to do so, logic will be moved into the HANA layer As a consequence, the application and the database (read HANA) layer will merge

Implications for SAP customers

If you want to benefit from future innovations from SAP and its Eco-System, you need a HANA Roadmap



SAP HANA Use-Cases

SAP HANA is much more than a reporting accelerator

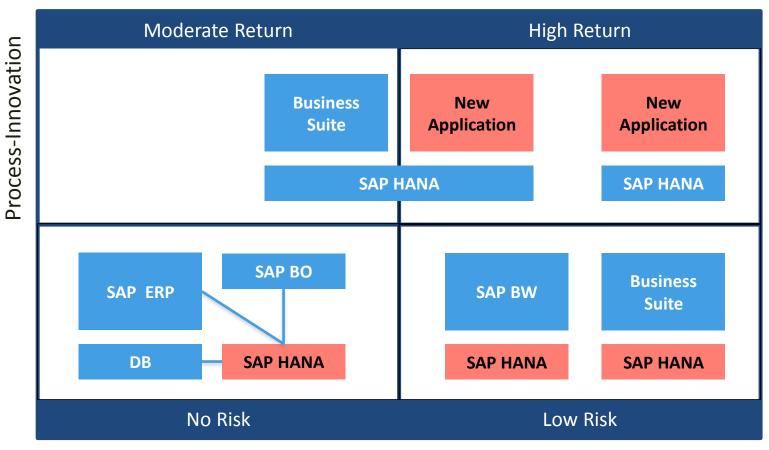
SAP HANA has a long-term impact on almost all areas of SAP applications

SAP HANA provides an opportunity for significant competitive differentiation

SAP HANA re-vitalizes the opportunity for custom-specific innovation



SAP HANA Use Cases



Technology-Innovation



Accelerators

How does it work?

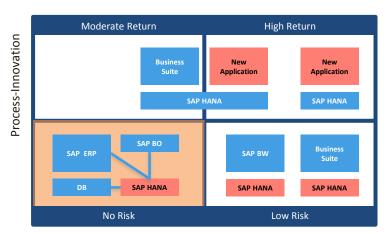
- Data is replicated selectively into SAP HANA through SLT
- SAP implemented the possibility to redirect Business Suite reports to a sidecar HANA system
- Write operations continue to go against the primary database

Benefits

- Leverage SAP HANA to speed up reporting within SAP ERP or SAP CRM
- No-risk implementation
- Unchanged user interface

Implementation

 Weeks, fix-price offerings available (Rapid Deployment Solutions)

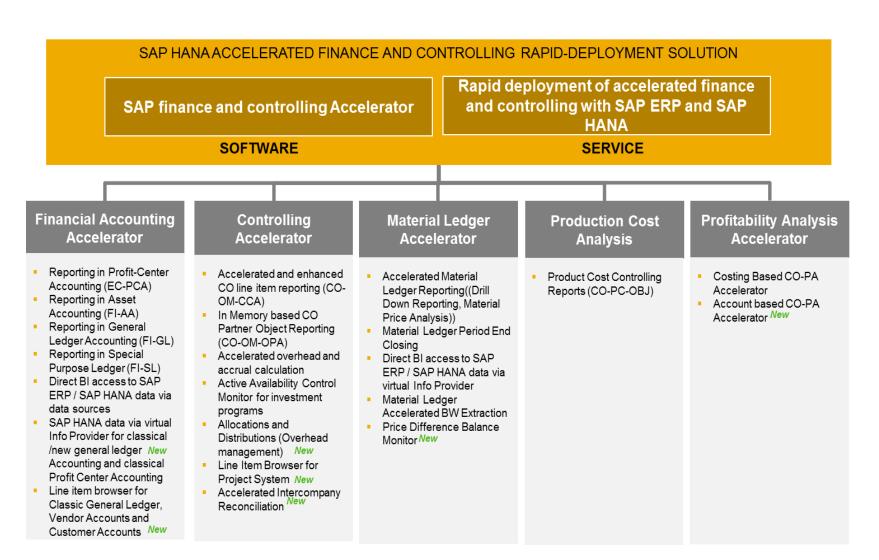


Technology-Innovation





Example: Accelerators for Financials





Operational Reporting (How is this different from BW on HANA?)

How does it work?

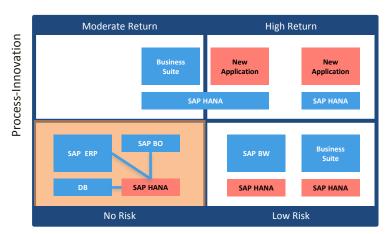
- Data is replicated selectively into SAP HANA through SLT
- With HANA Live, SAP defined view layers, providing access to business data on a semantic level

Benefits

- Leverage SAP Business Objects (or other) reporting tools to create reports against operational table at lowest level
- No-risk implementation
- No need to create materialized aggregates

Implementation

 Weeks, fix-price offerings available (Rapid Deployment Solutions)



Technology-Innovation





Example: Working Capital Analysis





SAP BW on SAP HANA

How does it work?

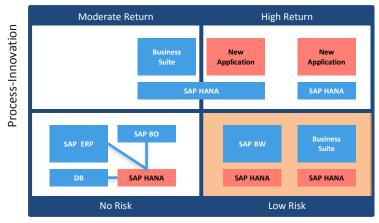
- SAP HANA replaces the traditional database underneath SAP BW
- SAP has optimized several aspects of BW (data access, data loading and activation, planning) for SAP HANA

Benefits

- Much improved reporting performance
- Reduced need for materialized aggregates and process chains
- Faster planning, loading and aggregation
- Reporting and planning on much more fine-grain levels
- Very easy migration

Implementation

 Weeks, fix-price offerings available (Rapid Deployment Solutions)



Technology-Innovation



SAP Business Suite on SAP HANA

How does it work?

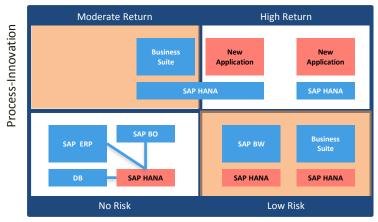
- SAP HANA replaces the traditional database underneath SAP Business Suite (ERP, CRM, SCM, SRM)
- SAP has optimized several aspects of Business Suite (reporting, batch-operations, selected functional areas) for SAP HANA

Benefits

- Much improved reporting performance
- Reporting with external reporting tools directly against operational data
- Growing number of new / optimized features
- Integration with new applications build for SAP HANA without replication
- Relatively easy migration (adaptation of custom code may be required)

Implementation

 Months, fix-price offerings available (Rapid Deployment Solutions)



Technology-Innovation

New Packaged Applications on HANA

How does it work?

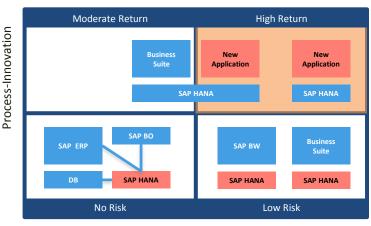
- SAP and partners develop a rapidly growing set of innovative & attractive applications optimized for SAP HANA
- Applications can be deployed side-by-side or directly on the SAP HANA database powering Business Suite or BW

Benefits

- Access to innovative functionality not possible before HANA
- Easy integration with SAP and non-SAP
- Low risk / high return

Implementation

 Usually weeks, fix-price offerings partially available (Rapid Deployment Solutions)



Technology-Innovation





Custom Applications on HANA

How does it work?

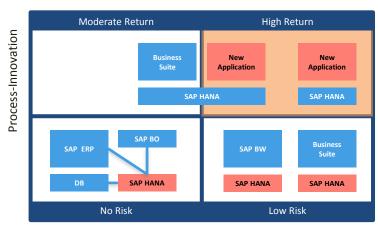
- SAP HANA provides the possibility to create highly differentiating applications that were not possible before at surprisingly low cost
- Leverage HANA advanced features on SAP and non-SAP data

Benefits

- Maximum opportunity for competitive differentiation
- Low cost, as advanced features are integrated into SAP HANA

Implementation

Usually weeks



Technology-Innovation

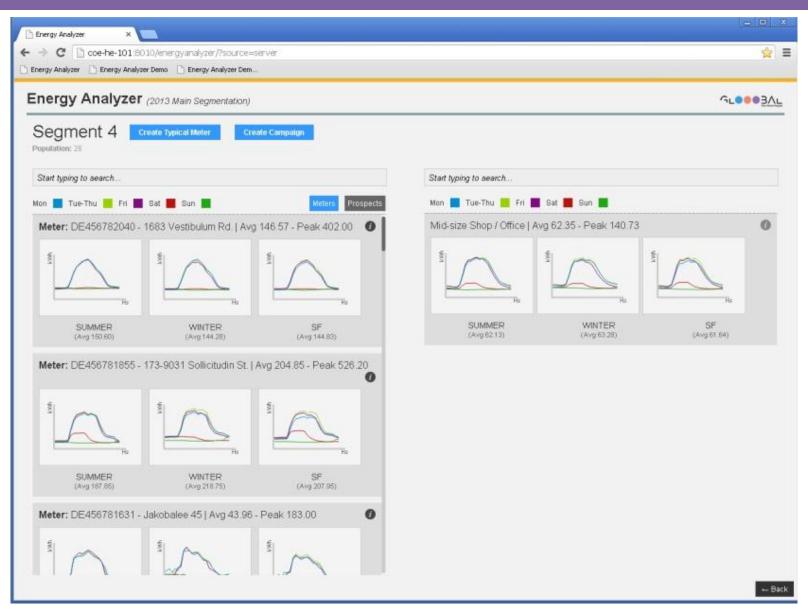




How to economically use SAP HANA on a Departmental level?

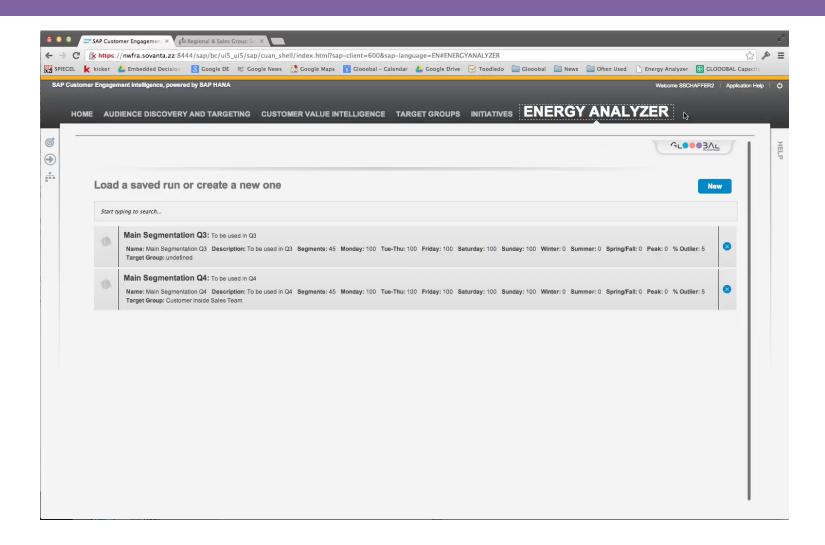


GLOOOBAL Energy Analyzer





Demo: GLOOOBAL Energy Analyzer





SAP HANA Roadmap Development

Our Recommendation

SAP customers need to include SAP HANA into their IT roadmap now

SAP HANA should be looked at from the viewpoint of competitive differentiation

We recommend starting a crossfunctional process in a true partnership between IT and business



HANA Roadmap Definition Process

Roadmap **Problem** definition / Definition refinement Gain a broad Identification Shortlist of Desirability Desirability understanding of potential project Viability Viability of technology use-cases proposals Feasibility **Feasibility Prototyping & Solution Design** Implementation

Goal

Common understanding across business and IT

Format

- Half-day workshop
- by special interest groups

Possibly followed

GI ==3AI

Goal

- Unconstraint thinking!
- Integrate different backgrounds

Format

- One-day moderated workshop
- Cross-functional
- Technology expert to back up

Goal

- Refine problem
- Sketch solutions
- Refine promising options
- Define shortlist

Format

- Cascade of workshops & breakout sessions
- Access to technology experts

Goal

- Decide on first project shortlist to be integrated in IT roadmap
- Define business case

Format

 Integrate into the company's roadmap decision process

Goal

- Define living roadmap (expect adaptations)
- Gain experience
- Demonstrate results
- Share risk between IT and business

Format

 IT projects with strong business involvement



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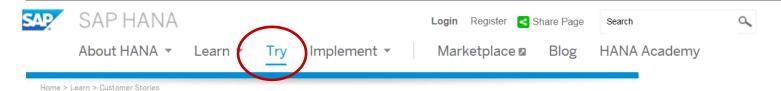
- Industry focused content
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Analytics for Higher Education & Research

Industry focused content



HANA Experience Customer site http://www.saphana.com/community/try



Customer & Startups Stories on SAP HANA



Charité uses SAP HANA to enable faster and more flexible reporting

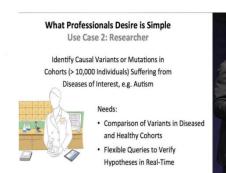


MKI: Real-time big data analysis with SAP HANA, R, Hadoop for genome interpretation



Genome Analysis with SAP HANA

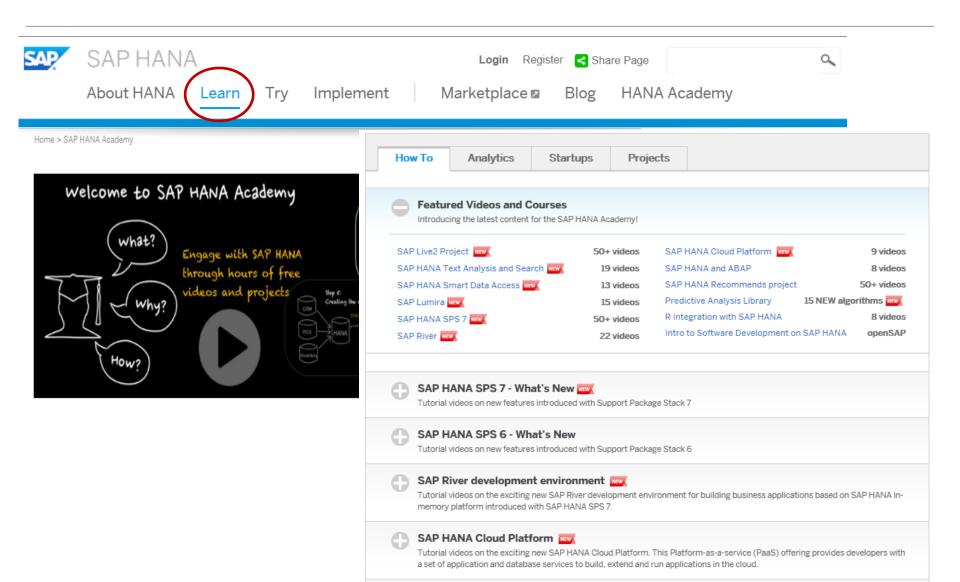
Additional Videos:







HANA for Higher Education and Research





HANA for HER

AVAILABLE NOW



Overall Status as of April 2014

- **Business Suite released on HANA**
- Funds Management Budget Execution and Grants Management scenarios released
 - Various scenarios have been optimized
- SLCM has been ported on HANA and has been released
 - Optimization in progress
- **Ongoing optimization of HCM Organizational Management**
- Planned optimization of SLCM processes, transactions and function modules

HANA Optimizations as of April 2014

Funds Management

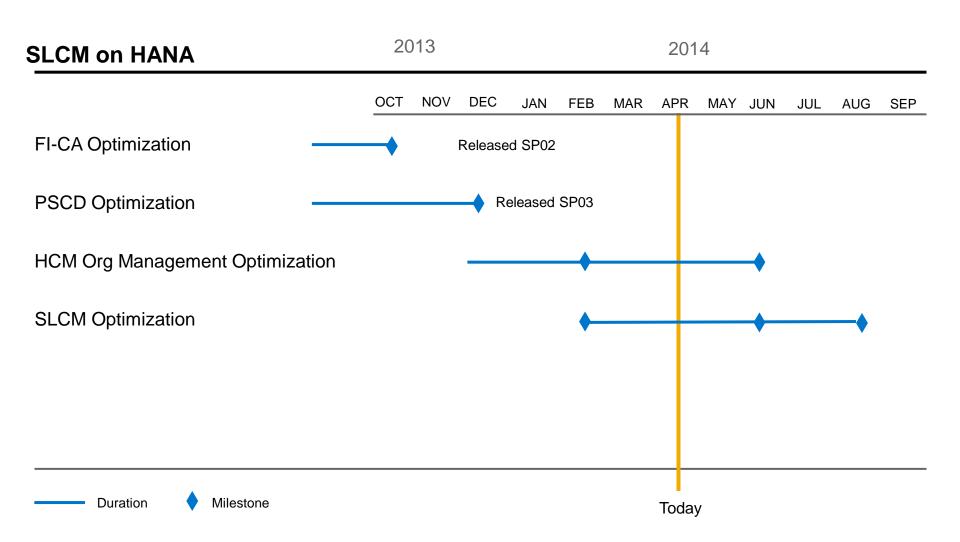
- Budget maintenance in the Budget Control System
 - New Overview Monitors for Budget and AVC data
 - Accelerated Mass Budgeting Transactions
- Reporting
 - New Overview of Commitment / Actual reporting
 - New Line Item Browser
 - Accelerated Drill-Down and Report Writer reporting
- Closing Operations
 - New Fiscal year change monitor
 - Accelerated Commitment Closing and Carry-Forward (Chain)
- Accelerated Reassignment tool
- Accelerated Reconciliation

Grantee Management

- Accelerated Grantee Management Reporting
- Accelerated Grant Billing
- Accelerated Indirect Cost Calculation

Current SLCM on HANA Roadmap

In Progress



HANA Optimizations as of April 2014

Financial Accounting

- Reporting for New General Ledger
- Reporting for classical General Ledger [new]
- Reporting for Profit-Center Accounting
- Reporting for Asset Accounting
- Reporting for Special Ledger
- Accelerated Intercompany Reconciliation [new]
- Optional BW-based in-memory reporting through data sources
- Data access to SAP HANA via Virtual Info Providers residing in the ERP system (embedded BI layer) [new]

Overhead Management

- CO Line Item reporting
- CO Partner object reporting
- Accelerated Overhead calculation
- Accelerated Accrual calculation
- Assessment & distributions [new]
- Accelerated Line Item Browser for Project System



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- Industry focused content

Analytics for Higher Education & Research

Industry focused content



University of Kentucky: Continuing a Tradition of Success with a Real-time Data Platform from SAP

Organization

University of Kentucky

Location

Lexington, Kentucky

Industry

Higher education and research

Products and Services

Graduate and undergraduate degrees in a variety of majors, medical research

Employees

12,345

Budget

US\$2.68 billion

Web Site

www.uky.edu

Partners

SAP® Consulting, Dell Inc.



The company's top objectives

- Provide holistic view of data by integrating various data sources
- Improve student retention rates by enabling earlier intervention by faculty advisors
- Gain greater insight into finances and use of resources

The resolution

- Product suite that included SAP HANA® platform, SAP® Data Services software, SAP Landscape Transformation software, and SAP BusinessObjects™ business intelligence solutions
- · Partnering with SAP Consulting and Dell Inc.
- Rapid 2½-day initial setup

The key benefits

- Better support services with real-time insight into student performance
- Reduced extract, transform, and load process time from 8 hours to less than 1 hour
- Ability to conduct predictive tuition and revenue modeling

420_×

Faster reporting speeds

15_x

Improvement in query load times

\$**250**K

Projected annual savings in IT costs

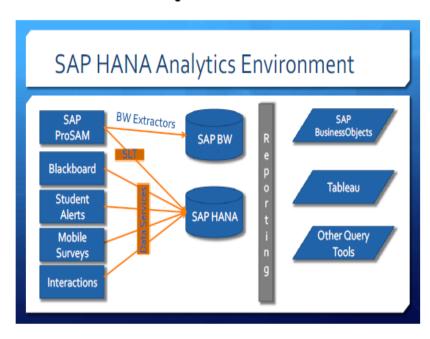
"We have a challenge in education to use the data we have to build a better experience for our students. SAP HANA is going to be at the center of this effort at the University of Kentucky."

Vince Kellen, Chief Information Officer, University of Kentucky

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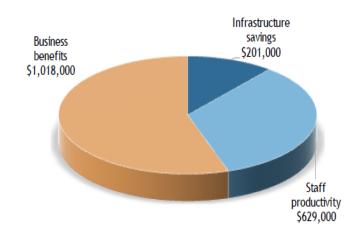
University of Kentucky Leveraging SAP HANA for Student Engagement and Retention

SAP HANA Business Intelligence Environment



Source: University of Kentucky, 2014

Average Annual Benefits (\$)



Total: \$1,848,000 per year

Five-Year ROI Analysis

Benefit (discounted)	\$6.17 million
Investment (discounted)	\$1.01 million
Net present value (NPV)	\$5.16 million
Return on investment (ROI)	509%
Payback period	9.5 months
Discount rate	12%

Source: IDC

Presentations and Discussions @ HERUG

- University of Amsterdam: Migrating to BW on HANA and Suite (ERP) on HANA in 7 months
- Charite' University of Berlin: Medical Information Gateway on HANA
- KU Leuven: RDS Finance for public sector (FI-FM) for improved reporting
- Internet2 collaboration opportunity
- Dunn Solutions Enterprise Student database (US)



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Industry focused content

Analytics for Higher Education & Research

Industry focused content



to Strategy and Operations

The strategy and Operations

The strategy and Operations of the s



Facilities: Education, Research and General Purpose

Energy can be

20 to 33%

of operating costs

Source: <u>Industry Market Trends</u>

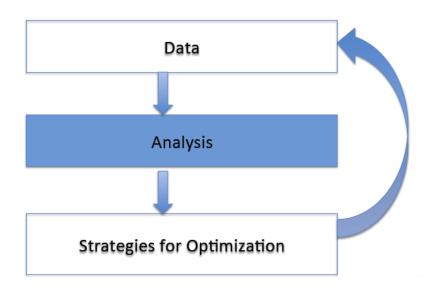


SAP HANA Energy and Environmental Intelligence

Co-innovation with Massachusetts Institute of Technology (MIT)

Optimize Building Energy Efficiency

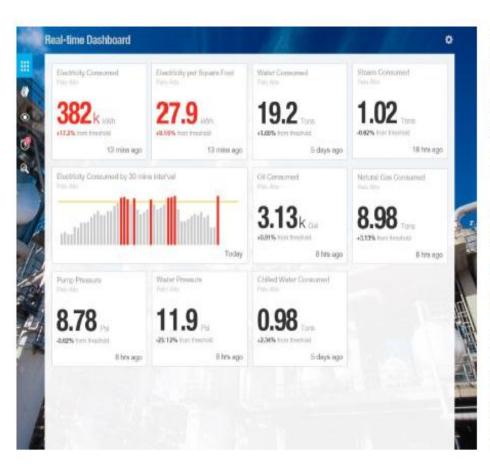
Building Energy Use = f (Type, Age, Size, Climate, Systems, Maintenance, Behavior)



- Enhance University brand through responsible stewardship of natural resources.
- Manage energy with the same diligence as other assets: human resources, financial, etc...
- Enable operations to correlate energy use within working environment and identify ways to optimize utilization and cost savings.
- Consolidate, evaluate and prioritize a portfolio of energy reduction and abatement initiatives
- Manage Green House Gas (GHG) as well as other air or water emissions for voluntary or regulatory disclosure, as well as permit management.

Manage University Energy and Environmental Impact

SAP Energy and Environmental Intelligence (powered by SAP HANA)



Energy Transparency and Performance Management

Sharpen visibility of energy costs, consumption, and emissions across assets, individual sites, and the entire enterprise.

Energy and Environmental Initiatives Management

Consolidate, evaluate, and prioritize the portfolio of energy and emissions projects.

Emissions Management

Manage greenhouse gas (GHG) and other air or water emissions for voluntary or regulatory disclosure.



with more **visibility** to achieve operational excellence



Increase Operating Margin

- Track energy and environmental costs and consumption with same rigor as other materials
- Enable continuous monitoring and improvement



Improve Asset Productivity

- Include energy and emissions in asset maintenance strategies
- Include energy efficiency in asset procurement



Optimize Workforce Efficiency

- Reduce manual efforts for data collection, data validation, reporting, and planning across site(s)
- Affect energy consumption behavior and attitudes

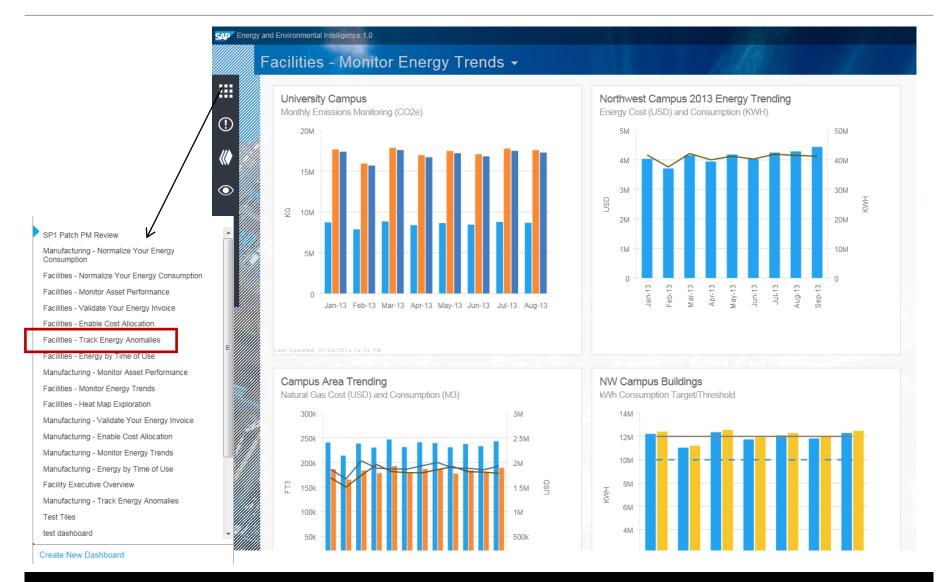


Demo

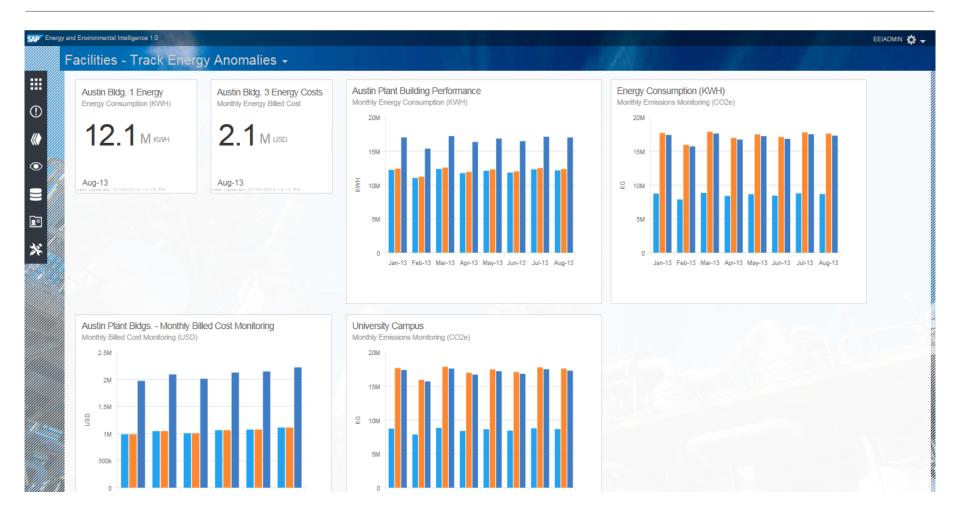
HANA Energy and Environmental Intelligence



HANA Energy and Environmental Intelligence



HANA Energy and Environmental Intelligence



Managing the University Brand SAP HANA Sentiment Intelligence

From (un)structured data...





- Pre-configured data acquisition from public social media and other unstructured text sources, automated text data processing (NLP)
- Integration with SAP CRM campaign / promotions and service management



SAP HANA Sentiment Intelligence

SAP HANA Info Access, SAP BusinessObjects BI, SAP LUMIRA, Mobile

SAP Data Services

SAP HANA (SPS6) with text analysis and models & views

...to insight!



- SAP HANA HTML5 Information Access (InA), SAP BusinessObjects Explorer Views, SAP LUMIRA, Mobile for prebuilt analytical reporting and action taking, extraction routines, transformations, loading, universes, and analytics, based on pre-defined SAP HANA models
- How-to guides and additional service offering to extend unstructured channels integration and analytical reporting

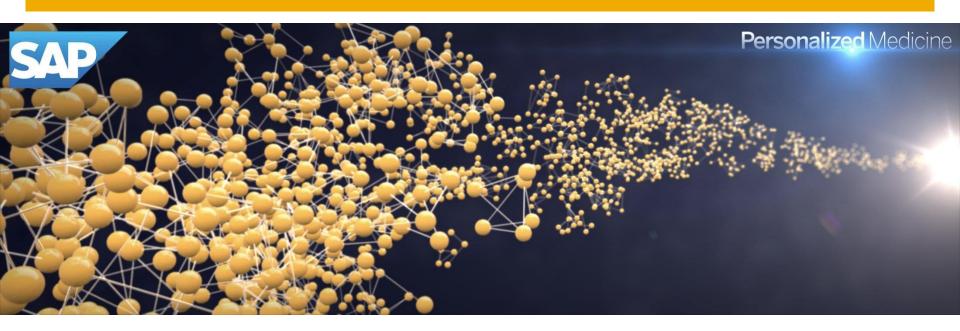




HANA for HER

COMING SOON

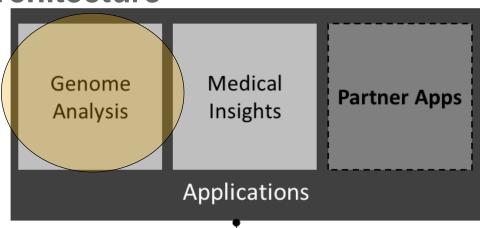




SAP Genome Analysis

SAP HANA Platform for Healthcare

High-Level Architecture



SAP HANA + Healthcare Content SDKs/Partner SDKs/SQL, SQLScript, MDX, JavaScript, R **Data Services** Semantic Algorithms Partners/Stan Data Models Functions, Services (ETL, Data Tables, Views, dard Content Predictive Cleansing) Stored ICD codes, algorithms, Text mining, Procedures annotations Genomics Geospatial VCF Load ATL

SAP Early Adoption (Pilot) Program

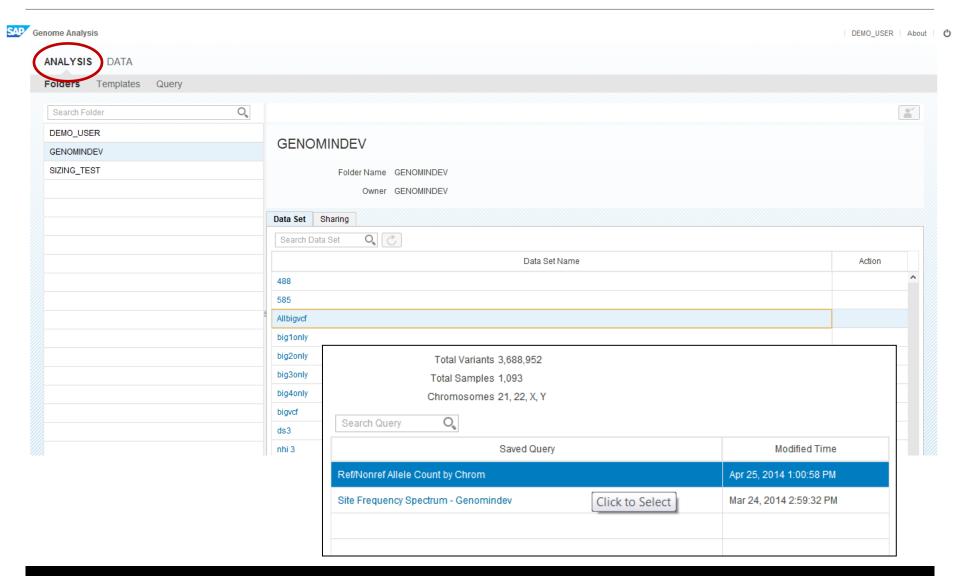
Target users: Academic researchers, genetic counselors or any user who wants to process or analyze genetic or genomic information

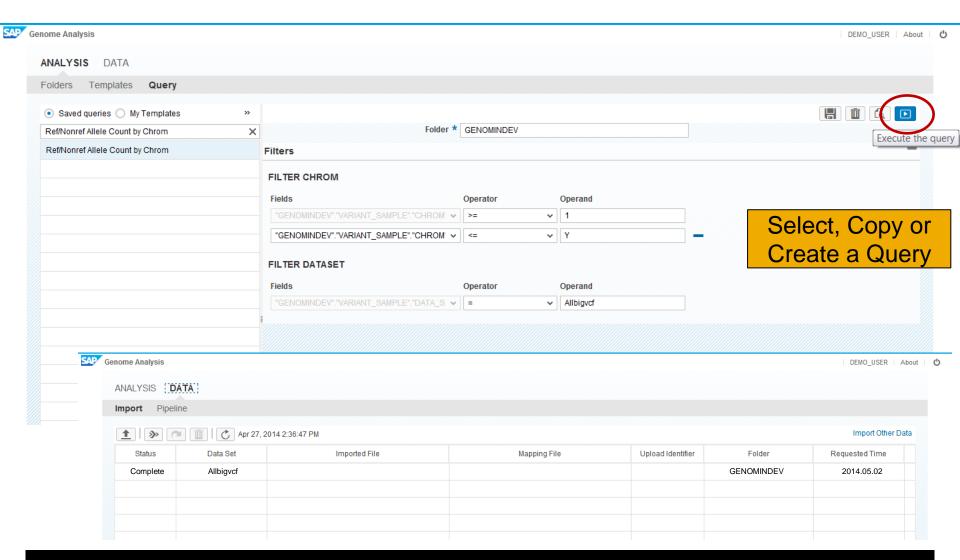
Looking for a maximum of 5 early adoption customers to test and evaluate the genome analysis application

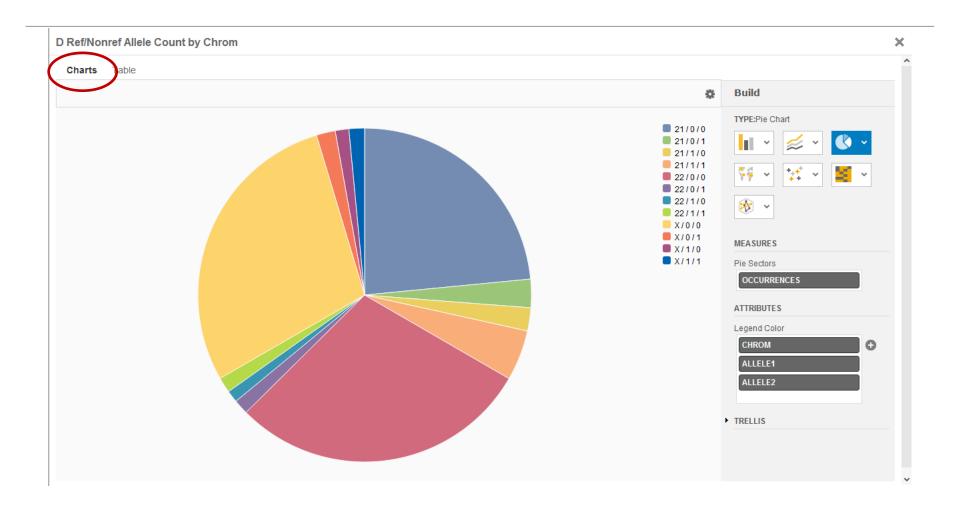
Testers must provide feedback after the ~90 day testing period

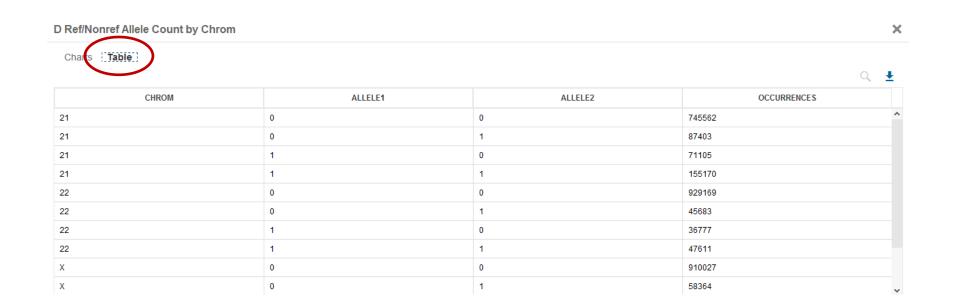
Demo HANA Genome Analysis













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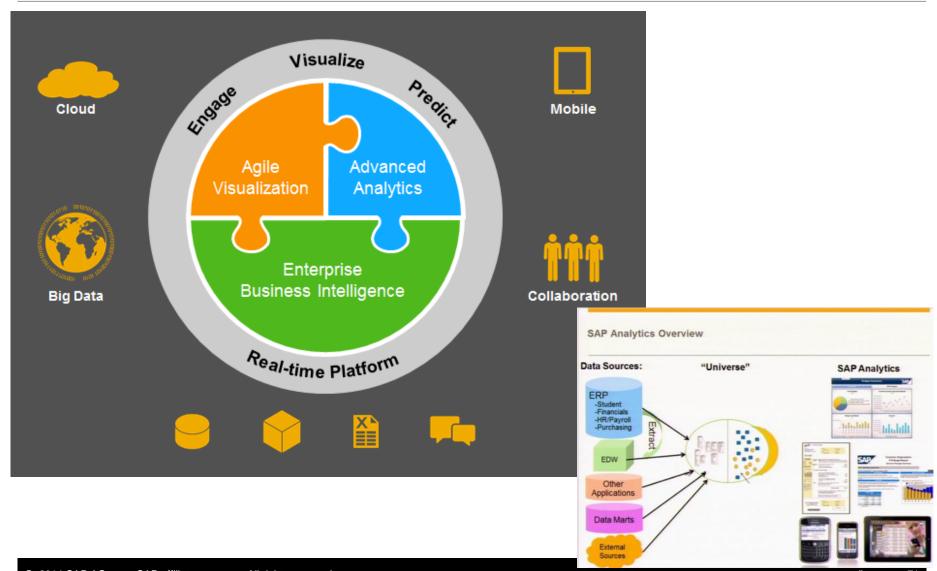


Analytics for HER

AVAILABLE

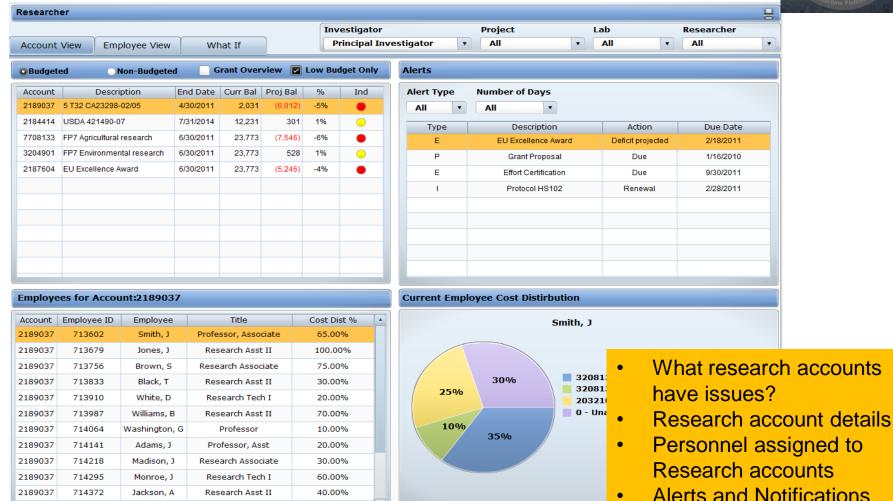


SAP Business Intelligence Platform



Researcher and Research Administrator Funding overview dashboards





Jackson, A

Harrison W

Research Asst II

Recearch Accordate

40.00%

50 00%

2189037

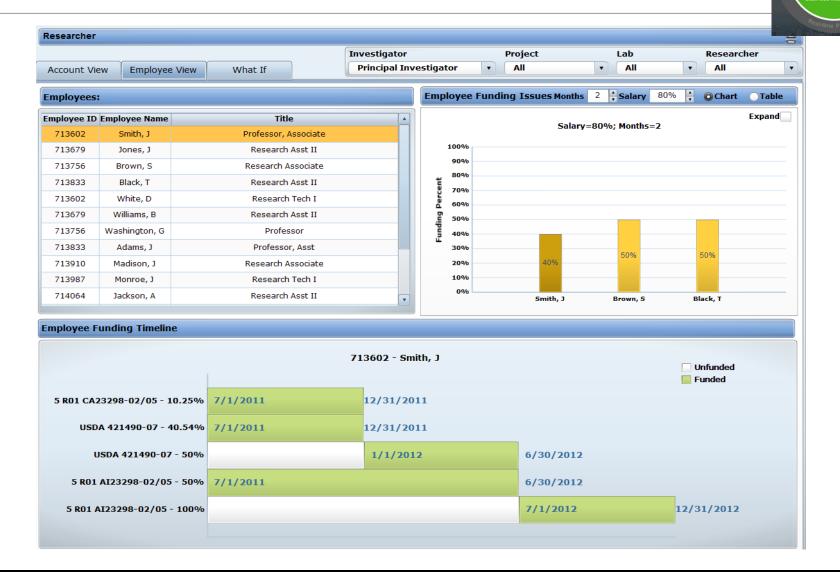
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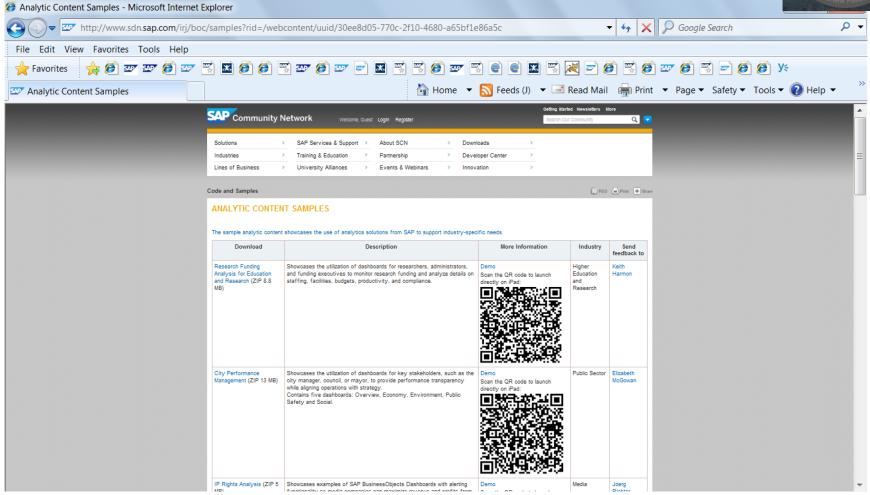
for Administrative tasks

Researcher and Research Administrator Resource overview dashboard



SAP's Analytic Content for Research Organizations





Link in SAP SDN

BI for everyone in the organization



Self-service user experience

No need for IT to create predefined content

Universal data access

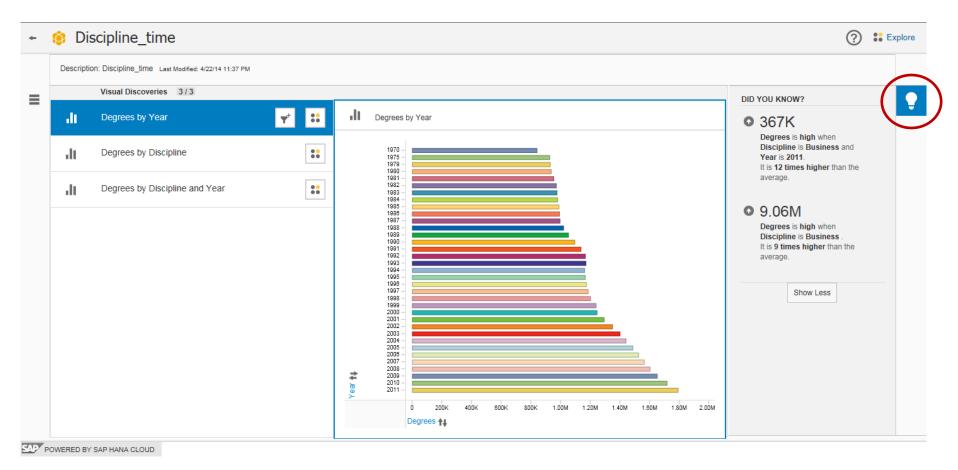
On web, mobile, and desktop – online and offline

Easy to get and deploy

Cloud and on-premise options with SAP Lumira

LUMIRA overview





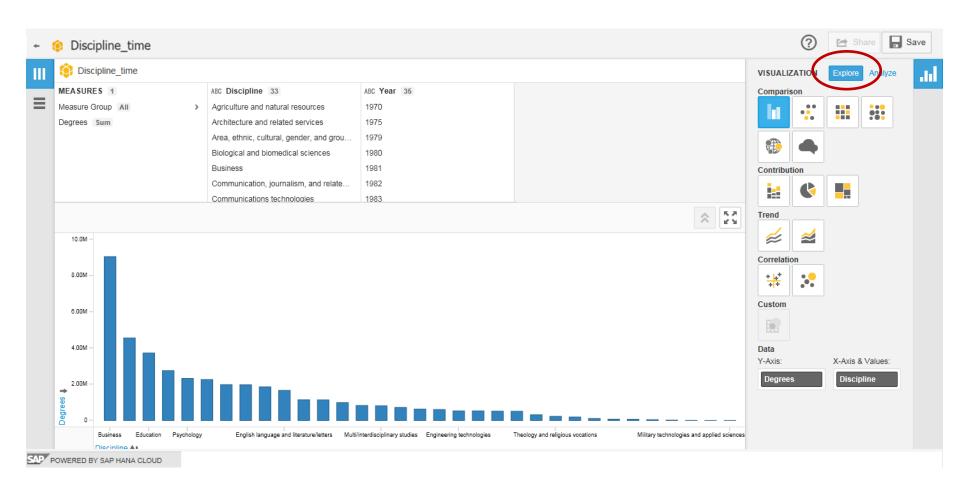
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LUMIRA overview





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Demo

Lumira



Learn more and test drive SAP Lumira (link)



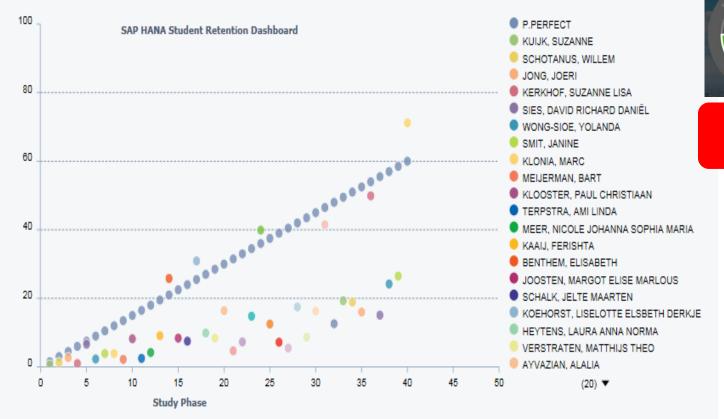
Analytics for HER

COMING SOON



The Proof-of-Concept SAP HANA Student Engagement Dashboard





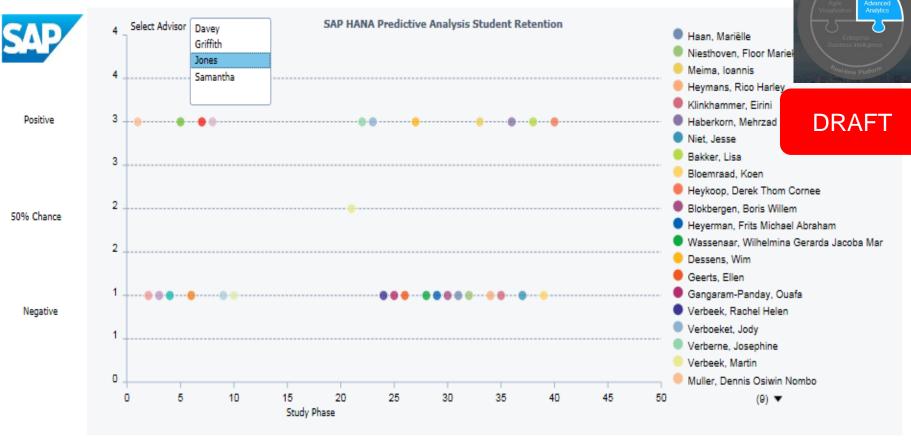
DRAFT

Students with red flags

Advisor ±	Student ±	Week 🚊	Retention Rate 🚊	Motivation Factor 🚊	Study Selection Process 🚊	Birth Country Father 🚊	Faculty ±	Program Of Study 🚊	Study <u>a</u> Course <u>a</u>	
Griffith	Verdam, Juul	21	0.15	10	9	USA	F1000	P1001	C1004	
	Verdonk, Lynn	22	0.22	10	9	USA	F1000	P1001	C1004	
	Peek, Robin Heather	25	0.33	3	4	Morocco	F1001	P1002	C1006	
	Gerbranda, Lotte Elisabeth	26	0.18	3	4	Morocco	F1001	P1002	C1006	
	Pelk, Chérie Chayenne Mercedes	nne Mercedes 27 0.14		3	4	Morocco	F1001	P1002	C1006	U
	Kruse, Noranne	29	0.2	5	5	Australia	F1000	P1001	C1001	*

The Proof-of-Concept

SAP HANA Predictive Analysis Student Engagement



Students with red flags

Advisor ±	Student ±	Type ±	Birthdate ±	Place ±	Gender ±	CR ±	Week ±	Motivation Factor 🚊	Study Selection Process 🚊	
Jones	Megens, Leona Enayat	1	11/28/76	Hoorn	2	5.2	2	3	1	
	Nieuwenhof, Zoé Rose	1	10/17/88	Heemstede	2	7.8	3	1	2	
	Heyenk, Marieke	1	9/7/83	Boekarest	2	10.4	4	2	1	
	Wallart, Jesse	1	12/8/86	Amsterdam	1	15.6	6	2	1	
	Waaijer, Daniella	1	1/24/68	Woerden	2	23.4	9	1	1	
	Mehciz, Franziska	1	8/30/84	Amsterdam	2	27	10	2	4	~



Thank you!





Questions & Discussion



Appendix

SAP Solutions

- **BOBJ**: Research Dashboard content
- Lumira data visualization made easy
- KXEN extend the power of predictive analytics into the cloud.
- HANA Customer stories. Engage Customers with Free trials and Learn and Co-Innovate HANA Academy MOOC
- HANA Enterprise Cloud
- HANA Enterprise Cloud Portal: <u>HERUG site</u> and University of the Future Proof of Concept

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